

Empire ATM Group LLC P.O. Box 6367 Freehold, NJ 07728 1.866.88.EMPIRE www.EmpireATMs.com

Maintenance and Service Agreement (Optional)

- Cost of this program is \$0.15 per surcharged transaction. The fee is automatically deducted from any surcharged transaction; balance of the surcharge fee is paid directly to ATM Owner.
- For as long as program is in effect and in good standing, all parts, labor, and or repairs due to ware and tare are covered 100% through Empire ATM Group with no out of pocket expenses to the ATM Owner/Operator.
- Receive free supply of Receipt paper for ATM as long as program is in effect and in good standing.
- Program also covers all shipping of parts; expedited shipping services may be additional.
- In the event that a repair requires an onsite technician, onsite support will be provided within 24-48 hours. Please note, onsite support will only be provided if the maintenance or service to be provided requires a certified technician to repair or service.
- Live technical support is available over the phone 24/7
- Additional onsite support is also available with a Pay per Service request.

Signature:	Date:
Print Name and Title:	

*Please feel free to contact your sales representative with any specific questions or comments regarding this maintenance plan.